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Nortel

CallPilot 4.0 Installation and Maintenance (IandM)

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QUESTION 1:

When installing a CallPilot system using a 201i server and a CS 1000 system, how do you connect the SCSI connection to the server?

A. by using the low profile right-angle SCSI connector on the NTRH3502SCSI cable attached to the SCSI connector on the 201i server faceplate
B. by using the backplane connector in the Media Gateway or Media Gateway Expansion with the multi I/O cable (NTRH0912) to the next device in the SCSI chain
C. by using the CD-ROM drive SCSI cable NTRH1408 attached from the SCSI connector on the 201i server faceplate to the SCSI adapter A0763912 on the CD-ROM drive
D. by using the Intermediate SCSI cable NTRH1408 that connects from the SCSI connector on the 201i server faceplate to the I/O panel connector and the NTRH1410 SCSI cable

Answer: A

QUESTION 2:

What software is required before installing CallPilot Manager on the standalone web server?

A. PC Anywhere
B. Sybase Database
C. Java Runtime Environment
D. Internet Information Server (IIS)

Answer: D

QUESTION 3:

CallPilot desktop messaging clients at a company are unable to send messages from the desktop interface.
Which messaging protocol must be configured to enable this capability?

A. Simple Mail Transfer Protocol (SMTP)
B. Internet Message Access Protocol (IMAP)
C. Lightweight Directory Access Protocol (LDAP)
D. Simple Network Management Protocol (SNMP)

Answer: A

QUESTION 4:

My CallPilot can be used to perform many tasks via the web.
Which three choices are available from My CallPilot? (Choose three.)

A. Administer CallPilot system
B. Configure personal greetings
C. View, send, and forward video files
D. Configure the Message Forwarding rule
E. Send, forward, receive, and reply to e-mail messages

Answer: BDE

QUESTION 5:

CallPilot desktop messaging works with most email packages. Desktop messaging allows access to CallPilot messages and email messages from a unified interface. The unified messaging has several CallPilot 4.0 feature enhancements.
What are two of these enhancements? (Choose two.)

A. Call Directory
B. Fax Back feature
C. Instant Messaging Integration
D. Creating personal distribution lists

Answer: AC

QUESTION 6:

The CallPilot release 4.0 introduced the High Capacity feature. This system uses the 1002rp server. The High Capacity feature expands the channel capacity of the CallPilot system.
What is the capacity now available?

A. 96 channels and 96 MPUs
B. 96 channels and 192 MPUs
C. 192 channels and 288 MPUs
D. 192 channels and 192 MPUs

Answer: C

QUESTION 7:

Which two interfaces can be used to enable a Message Forwarding Rule? (Choose two.)

A. My CallPilot
B. CallPilot Manager

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