

# GE0-703

## Genesys

### GCP7 - System Consultant Voice Platform

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**Question: 1**

When using URL Scan, the location of <Application\_Name>.xml is \_\_\_\_\_.

- A. <EMPS Install Directory>\CN\EMPS\Web\data
- B. <EMPS Install Dir>\CN\openldap\data\genesys
- C. <EMPS Install Dir>\CN\web\did\_url\_mappings\0200
- D. <EMPS Install Directory>\CN\_EMPS\Web\Applications\0200

**Answer: C**

**Question: 2**

In a Behind the Switch configuration, the VCS carries out instructions from \_\_\_\_\_.

- A. IVR Server only, in the form of IVR ServerXML
- B. T-Server only, in the form of TLib Events
- C. Web Server, in the form of VoiceXML
- D. IVR Server client, in the form of XML

**Answer: C**

**Question: 3**

With an In-Front of the Switch implementation using Genesys Framework, what type of configuration with T-Server is required in Configuration Manager?

- A. IVR Server connects to "Real T-Server", such as Alcatel T-Server, and connects to real Switch over CTI link.
- B. IVR Server connects to "Virtual" T-Server which then connects to Virtual Switch
- C. A T-Server configuration is not required
- D. IVR Server connects to "Virtual" T-Server and connects to Real Switch over CTI link

**Answer: B**

**Question: 4**

When planning the sizing and capacity for a GVP deployment, which of the following should be considered?

- A. In-Front or Behind-the-Switch mode of operation
- B. SNMP tools for monitoring network
- C. Expected call volume
- D. Operating system of the web servers

**Answer: C**

**Question: 5**

Which of the following MRCP speech vendors does GVP support?

- A. IBM Websphere Voice Server (WVS)
- B. Asterisk
- C. Microsoft
- D. Linux

**Answer: A**

**Question: 6**

The process on the VCS/IPCS that starts the other component processes is the \_\_\_\_\_.

- A. Page Collector
- B. IVR Server Client
- C. Call Flow Assistant
- D. WatchDog

**Answer: D**

**Question: 7**

In a single-tenant configuration, all IVR Profiles must be created under the default customer name \_\_\_\_\_.

- A. GVPOwner
- B. Admin
- C. Genesys
- D. NSP

**Answer: B**

**Question: 8**

Prior to installing the VCS software, which of the following must be installed on the computer that hosts the VCS?

- A. Dialogic software
- B. IVR Server
- C. SIP Switch
- D. Voice Application Reporter

**Answer: A**

**Question: 9**

Refer to the PopGateway log entry. What event has occurred?

```
[2005/04/28 19:57:45.984] FBC VxmlUtil.cpp:3481 C=12:L=1:U=321 VXML  
Error: event(error), message(Application that is not provisioned to use  
ASR is trying to access ASR resource), element(Leaf Document->vxml-  
>form1->field1->prompt1 @ http://10.10.9.10/PROMPT1%2Easp), current url  
(http://10.10.9.10/PROMPT1%2Easp)
```

- A. The configured IVR Profile was provisioned with ASR Enabled in EMPS.
- B. The configured IVR Profile was not provisioned with ASR Enabled in EMPS.
- C. The configured IVR Profile was provisioned with TTS Enabled in EMPS.
- D. The configured IVR Profile was not provisioned with TTS Enabled in EMPS.

**Answer: B**

**Question: 10**

Which protocol is used between IVR Server and IVR Server Client ?

- A. IVR XML
- B. IVR VXML
- C. Tlib

**Answer: A**

**Question: 11**

What type of request does the Media Gateway send to GVP's SIP Session Manager?

- A. INVITE
- B. ACK
- C. MRCP
- D. T-Events

**Answer: A**

**Question: 12**

How many steps are necessary to add a new ivr profile in EMPS?

- A. One step: Click Add New IVR Profile. You can provision on the same screen.
- B. One step: Use the Bulk Provisioning Tool (BPT) to generate the IVR Profile.
- C. Two steps: Click Add New IVR Profile and then provision the IVR Profile.
- D. Three steps: Click Add New IVR Profile, then provision it, and then click on Deploy.

**Answer: C**

**Question: 13**

Which version of the VoiceXML Specification does GVP version 7.5 support?

- A. VoiceXML 1.0
- B. VoiceXML 1.1
- C. VoiceXML 2.0
- D. VoiceXML 3.0

**Answer: C**

**Question: 14**

When using the Sun One Directory Server as the LDAP database to store the configuration for GVP, the user name that is required is \_\_\_\_\_.

- A. cn=Manager
- B. GVPOwner
- C. cn=Directory Manager
- D. admin

**Answer: C**

**Question: 15**

The IVR Server Client communicates with the IVR Server via \_\_\_\_\_.

- A. http
- B. IVR Server XML
- C. Telera XML
- D. VoiceXML

**Answer: B**

**Question: 16**

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