

# 920-172

## Nortel

### *Nortel Communication Control Toolkit Rls. 6.0*

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**QUESTION 1**

To add and configure addresses you can add them manually or you can automate the process by choosing to import IPML data. In a manual address addition what is the maximum number of addresses (DNs) that can be configured per terminal?

- A. Three
- B. Four
- C. One
- D. Two

Answer: D

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**QUESTION 2**

You want to check and make sure that changes such as adding, modifying, and deleting system resources in the Nortel Communication Control Toolkit Database are being logged. What log in the Event viewer should you look at in order to confirm this?

- A. System
- B. Audit
- C. NCCT Security Log
- D. NCCT Audit Log

Answer: D

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**QUESTION 3**

What Contact Center server acquired resource cannot be controlled by Nortel Communication Control Toolkit Rls. 6.0?

- A. CDN
- B. ACD Agent Telephone
- C. ACD Supervisor Telephone
- D. ACD DN

Answer: A

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**QUESTION 4**

What Nortel Communication Control Toolkit Rls. 6.0 communication methodology is used to present multimedia transactions to Contact Center Manager Server?

- A. Dynamic Transaction Handler (DTH)
- B. Universal Handler
- C. Open Queue
- D. Vertical Queue

Answer: C

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